

How does a telehealth fitting work?

1. Speak to one of our specially trained telehealth experts over the phone. We will discuss your hearing history and needs in order to assist you in selecting the right hearing solutions for you.
2. You will be asked to conduct our scientifically validated Speech Perception Test (SPT). The SPT is a scientifically-validated online hearing test developed in Australia by Peter Blamey and the team at Blamey Saunders with the objective of measuring real-world hearing performance. The SPT recites you 50 randomly selected, phonetically balanced words to listen to and identify. Once completed, you receive a score out of 50, for how many words you identified correctly. This enables our team to better understand your hearing health and tailor a solution to best suit your needs. [Click here to learn more about how the SPT works.](#)
3. Once a hearing solution has been selected, we will express ship your pre-programmed devices direct to your door – ready to place straight on your ears!
4. Over the next 30 days, we will be in touch with you frequently to assist with any fine-tuning requirements to ensure you're getting the best possible outcomes from your new hearing aids.

For more information, please contact our telehealth team on **1300 443 279**.